

## PRESS RELEASE

Sikkim has achieved a name for itself in the global tourism scenario. Now we can proudly boast of being one of the most beautiful, hospitable and clean tourist destinations. This is due to the collective efforts of the State Government and all the tourism stakeholders. The Department of Tourism would like to express its gratitude to those involved in tourism promotion for taking Sikkim to this pinnacle of recognition in the global tourism map. The visitors take with them pleasant memories of the hospitality extended to them and the publicity which is carried through them has an enormous impact for the popularity of the State.

There is an immense prospective for tourism in the State with wealth of natural gifts like rivers, mountains, forests and beautiful valleys which is adorned with rich tradition ,heritage, culture and warm hospitality. The stakeholders have dedicated themselves for a responsible and sustainable growth in this sector. There is a strong co-ordination between the Department and stakeholders. The Department regularly organizes capacity building and skill development programmes to sensitize those involved in tourism trade towards harnessing manpower for this fast expanding industry in the State. In order to streamline this sector for a positive growth the Department has framed rules and guidelines under the Sikkim Registration of Tourist Trade Act, 1998 and holds awareness programmes to safeguard the interests of both the local entrepreneurs and the tourists. Latest instruction under the Sikkim Registration of Tourist Trade Act has been issued vide notification No: 12(2)/ DoT & CAv/72 dated 26/02/2011to reiterate the implementation of the guidelines.

Further the Department would like to extend appreciation to all the stakeholders for the cooperation and active involvement in the positive promotion of tourism products and also would like to appeal for ensuring safe and responsible tourism. Let us live upto the adage “Atithi Devo Bhava” to its fullest. However, any conduct which may reflect negatively to the image of the State such as cheating and overcharging the tourists or exploitation in any form will be dealt with seriously under the provision of the aforementioned Act.



Year of Tourism 2010



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SIKKIM TOURISM  
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No:12(2)/DoT&CAv/ 12

Dated: 26/02/2011

### NOTIFICATION

The State Government is hereby pleased to further lay down the following guidelines/instructions for strict compliance by all Hoteliers and Travel and Tour Operators.

1. Every Hotel owner should supply the name of the lessee(s) along with the Lease Deed Agreement to the Tourism Department to monitor the performance, sanitation, local employment, disposal of garbage, accommodation and service charges in the Hotels.
2. Every Hotel owner/keeper should emphasize to display the local name of the Hotels/business enterprise.
3. Every Hotel owner/keeper may register the name of person/customer only after the production of Xerox copy of Identification Certificate/Card at the Reception Counter for board or lodge or both for security reasons.
4. Every Hotel owner/keeper above the 2 Star category should keep the CC TV at an appropriate and conspicuous place of the Hotel to identify any unsocial activities at the time of requirement by the Investigating Authority.
5. No foreigner(s) shall be provided accommodation in any Hotel(s) which includes any establishment, lodges, resorts, home stays, dhabas, village tourism etc without the production of the original copy of Inner Line Permit/Restricted Area Permit.
6. Every Hotel Keeper shall cause to be displayed the tariff at some conspicuous place of the Hotel as may be prescribed.
7. Every Hotel keeper and Travel and Tour Operator shall render detailed bills to the persons residing in the hotel or availing tours and travels from the respective Tour Operator to avoid any kind of malpractices which includes dishonesty, cheating, touting, impersonation, obstruction in allowing free choice for shopping or stay or travel arrangements, charging higher than that displayed on the label or remuneration higher than that fixed.

This order takes immediate effect.

**BY ORDER AND IN THE NAME OF THE GOVERNOR.**

  
(S.B.S BHADURIA) IPS

SECRETARY TO THE GOVERNMENT

**TOURISM & CIVIL AVIATION DEPARTMENT**